

CACHE Online Assessment - Technical Requirements

CACHE Online Assessment enables individuals to complete an assessment test online or offline using a Microsoft Windows based PC, Laptop or Data Key.

Workstation technical requirements

Software Requirements	Y/N
Microsoft Windows 7 32 bit or 64 bit or Microsoft Windows 8 32 bit or 64 bit or Microsoft Windows 10 32 bit or 64 bit Older versions of Microsoft Windows may still work but if you encounter problems we may not be able to support.	
Microsoft Office 2010 or later* Other Office packages are not supported	
Microsoft .NET 2.0 to NET 4.0	
Microsoft Internet Explorer version 9 to 11 or Mozilla Firefox version 18 to 39 or Google Chrome 17 to 45	
Adobe Flash Player 10.2.152.26 to 11.8.800.94	
Hardware Requirements	
2.33 GHz Single Core CPU or 1.2 GHz Dual Core CPU (Celeron CPUs not supported*)	
1GB of memory (2GB of memory*)	
Graphics card with at least 128Mb of memory	
Monitor capable of displaying 1024x768 resolution or higher	
1GB of free hard disk space	
Broadband Internet connection**	
1 GB Data Key (remote assessments by Data Key only)***	

* Requirements for running Functional Skill ICT tests

** A centre connection of 2Mbps or greater for every 30 candidate tests being sat at the same time is recommended to ensure candidates are not affected by connection issues during exam delivery.

*** Data Keys should be of good quality and suitable for use with secure or sensitive files. Please note that the use of 3G cards may not guarantee a constant bandwidth and are not recommended for running online assessments or downloading remote assessments.

CACHE Online Assessment isn't supported for Apple Macintosh computers.

Server Components of the CACHE Online Assessment System

We recommend that you don't use a Proxy Server while using CACHE Online Assessment. If you do wish to use a Proxy Server there are some minor settings to be made, please contact CACHE for further guidance.

Contingency for Online Assessments

You should ensure you've sufficient back-up facilities at your centre that are put into place if technical failures occur and which would prevent any potential security breaches during any failures.

We recommend that having a backup computer available for candidates to use in the event of technical issues is worthwhile.